

Are you working from home/remote from your usual place of work or learning?

Working remotely has some real benefits, especially at the present time with all that is going on. However, if your hearing is usually good enough in the workplace, but not really working for you online, there are a number of reasons:

It is harder to lipread on video chats and conference calls because:

- The difference in the audio and visual speeds
- When there is a problem with buffering, often chunks of video are missed (meaning you cannot make sense of the sounds coming from the audio feed)
- When there are virtual meetings with three or more people, the person speaking might be a small image on your screen, making it harder to see them
- Technical and detailed content can be easily missed
- Conference calls have no visual clues as to what is being said, being audio only.

Electronic notetakers can help you by providing a text feed on the same screen as your video call/virtual meeting, rather like subtitles. We do not capture every word, but ensure you receive a text feed in precis of what is said. This means:

- You are able to access the event in real time
- We can match your reading speed (so you are not overwhelmed with text that you cannot read at speed)
- You can contribute with less stress than if you were concentrating on lipreading
- Get a script emailed to you after the event, so that you will not have to take notes
- You may also get the text feed on your mobile device if you are out and about (for example, at an appointment with your GP)

If you use a manual notetaker and would prefer to continue using this form of support, the notetaker can access the virtual meeting/event and notes can be sent to you via email afterwards. Manual Notetakers can take notes for example if you are using an interpreter for direct access and need a written record.

In addition, both manual and electronic notetakers are able to offer transcripts from audio recorded meetings, lectures and other events.

Notetakers both Manual and Electronic:

- Can be funded through a variety of streams, for example: Access to Work scheme, Disabled Students Allowances, etc
- Can advise on the best ways to include them in a virtual meeting/event
- Are available for you at any time because the work is from home.

Don't hesitate to get in touch if you need further information: info@anpnotetakers.co.uk

Visit our website to find a notetaker : anpnotetakers.co.uk